

Questions	Answer
What if we have already done testing from one of the listed lab will my testing certificates will be eligible ?	For products where testing has already been conducted by an ISO 17025 accredited lab (including in-house labs), please initiate a test request form (TRF) for impacted ASINs to the third-party TIC organization of your choice which is available on Account Health Dashboard. You can provide this information directly to the third-party TIC organization chosen to conduct testing to verify if it meets Amazon policy.
My product is stamina capsules can you please tell me	If your product is impacted and found under AHD, then it requires you to perform test request submission with the third-party TIC organization of your choice which Amazon works with and is available on Account Health Dashboard.
What if we have already done testing from one of the listed lab will my testing certificates will be eligible ?	For products where testing has already been conducted by an ISO 17025 accredited lab (including in-house labs), please initiate a test request form (TRF) for impacted ASINs to the third-party TIC organization of your choice which is available on Account Health Dashboard. You can provide this information directly to the third-party TIC organization chosen to conduct testing to verify if it meets Amazon policy.
What actions will be taken product fails in TIC or compliant ?	In an event the review confirms non-compliance of the product, possible options for resolution may be provided to you from your chosen third-party TIC organization before results are provided to Amazon. To initiate the failure resolution process, you need to work directly with your chosen third-party TIC organization and provide all necessary documents requested by the third-party TIC organization (i.e. Corrective and Preventative Actions (CAPA) form, updated label, etc.)
What is the ETA for testing ? after submitting it for testing ?	Submissions are reviewed based on FIFO (First in first out) logic to ensure fairness for all sellers
We have single herb supplement how to know this herb is in dietary supplement or not?	<p>The FDA defines dietary supplements as products containing :</p> <p><b>Herbs or other botanicals</b> - This includes your single herb supplement</p> <p>Vitamins and minerals</p> <p>Amino acids</p> <p>Other dietary substances meant to supplement diet</p> <p>Concentrates, metabolites, constituents, or extracts of the above</p> <p><b>Key Indicators Your Single Herb Supplement is a Dietary Supplement:</b></p> <p>Your product likely qualifies as a dietary supplement if it :</p> <p>Contains a single herb or botanical ingredient</p> <p>Is intended to supplement the diet</p> <p>Comes in forms like capsules, tablets, powders, or liquid drops</p> <p>Is marketed for general wellness or nutritional support</p>
How will TIC organizations will test our product? Do we have to send them, also we can send the product if TIC organization is based in india but not in usa ..?	<p><b>TIC (Testing, Inspection, and Certification) organizations test products through two main approaches:</b></p> <p><b>1. Physical Product Testing</b></p> <p>You send actual product samples directly to the TIC laboratory</p> <p>The TIC conducts tests according to applicable safety standards and regulations</p> <p>Testing covers various aspects like safety, compliance, materials, and functionality</p> <p>Results are submitted directly to Amazon by the TIC provider</p> <p><b>2. Document Verification</b></p> <p>If you already have test reports from other ISO17025 certified laboratories, TIC can verify these existing documents</p> <p>This verification process costs approximately 96% less than full testing</p> <p>TIC reviews your documents to determine if they meet Amazon's policy guidelines</p> <p>Product Shipping Requirements - Yes, You Must Send Products</p> <p><b>You are required to send products to TIC organizations for testing.</b> Here's what you need to know:</p> <p><b>Before the compliance deadline, you must:</b></p> <p>Submit a TRF (Test Request Form) to your chosen TIC provider</p>

	<p><b>Send product samples to the TIC laboratory</b> or provide existing test documents  Complete payment to the TIC service provider</p> <p><b>The TIC provider will guide you on:</b>  Sending product samples or existing test documents  Any specific intake procedures they may have  Logistics coordination for sample delivery  Location Flexibility - TIC Organizations Worldwide</p> <p><b>Good news about location flexibility:</b> You can work with TIC providers regardless of their location, but there are some considerations:</p> <p><b>Global TIC Network:</b>  Amazon has approved TIC providers in multiple countries including India, China, US, and Europe  You can select from Amazon’s approved provider list or request quotes from multiple providers to compare prices, services, and schedules  The approved provider list is updated monthly and includes both international and domestic TIC agencies</p> <p><b>Communication and Response:</b>  TIC providers are required to respond within 2 business days  Email communication is preferred for faster responses  You should identify yourself as an “Amazon Seller” when contacting TIC providers</p> <p><b>Cost Considerations:</b>  You’re responsible for all costs associated with testing or verification  Batch processing multiple products can be more cost-effective</p>
<p>How do you make a good listing please?</p>	<p>Creating a good Amazon listing involves several key components that work together to help customers find, evaluate, and purchase your products. Here’s what you need to focus on:</p> <p><b>Essential Components of a Quality Listing :</b></p> <ol style="list-style-type: none"> <li><b>1. Product Title</b> Your title is the first thing customers see in search results. Make it clear and descriptive with essential information that helps customers identify, differentiate, and compare products.</li> <li><b>2. High-Quality Images</b> Upload up to nine photos showing your product accurately and professionally. Images should be sharp, clear, high-resolution, and well-lit against a simple backdrop . This helps customers see exactly what they’re buying.</li> <li><b>3. Bullet Points</b> Use up to five bullet points to highlight your product’s most important features and benefits in an easy-to-scan format. Focus on what customers need to know most.</li> <li><b>4. Product Description</b> Write a compelling paragraph that gives customers a broad overview of your product and its benefits. Think of this as your elevator pitch.</li> <li><b>5. Complete Product Attributes</b> Fill out all relevant product details like size, color, materials, and specifications. This improves search visibility and helps customers filter results.</li> </ol> <p><b>Advanced Enhancement Options:</b></p> <p><b>A+ Content</b> - Add rich marketing content with enhanced images, videos, and comparison charts (available to Brand Registry members)</p> <p><b>Product Videos</b> - Demonstrate your product in action to increase customer confidence</p> <p><b>Optimized Search Terms</b> - Use relevant keywords that customers actually search for</p> <p><b>Getting Started :</b>  Go to Catalog &gt; Add Products in Seller Central  Search for your product using GTIN or product ID  If it doesn’t exist, click “Create a new listing”  Fill out all required tabs with accurate information  Review and submit</p> <p>The key is providing complete, accurate information that helps customers make confident purchasing decisions while making your product easy to find through search.</p>
<p>We have manufacturing it with the organization they have mfg. licence, got from Ayush Haryana. We can call it herbal supplement or not?</p>	<p><b>You can potentially classify your product as a herbal supplement</b>, but there are important considerations beyond just having an Ayush license:</p> <p><b>Key requirements for herbal supplements on Amazon:</b></p>

	<p><b>FDA compliance is required</b> - Even with an Ayush license from Haryana, your product must still meet <b>FDA dietary supplement regulations</b> for the US marketplace</p> <p><b>Amazon’s definition</b> - Herbal supplements fall under Amazon’s dietary supplement policy, which includes “herbs and botanicals” as qualifying ingredients</p> <p><b>What you need beyond the Ayush license:</b></p> <p><b>FDA cGMP compliance</b> - Your manufacturing facility must comply with FDA Current Good Manufacturing Practice regulations (21 CFR 111 or 21 CFR 117)</p> <p><b>Third-party certification</b> - You’ll need <b>accredited third-party cGMP certification</b> (Amazon doesn’t accept private audits or FDA inspections alone)</p> <p><b>Annual testing verification</b> - All herbal supplements require <b>annual third-party testing</b> through Amazon’s approved testing providers</p> <p><b>Proper labeling</b> - Must include FDA-compliant “Supplement Facts” panel, ingredient list, and cannot make disease claims</p>
<p>If we have a with issues a 10 products, should I need to take the TIC certification for each or one will be eligible for all?</p>	<p><b>Each Product Needs Individual Verification</b> You’ll need TIC (Third-party Testing, Inspection, and Certification) verification for each of your 10 products individually. However, there are cost-effective approaches:</p> <p><b>Batch Processing is More Cost-Effective</b>  Package all 10 products together when requesting quotes from TIC providers  Batch processing typically offers better pricing than individual product testing  You can manage all verifications through a single service provider for efficiency</p> <p><b>Two Options for Each Product:</b></p> <p><b>Full Testing</b> - If you don’t have existing test reports  <b>Document Verification</b> - If you already have valid test reports from ISO17025 certified labs (costs approximately 96% less than full testing)</p> <p><b>How to Get Started :</b></p> <p>Go to <b>Performance &gt; Account Health &gt; Policy Compliance &gt; Food and Product Safety Issues</b>  For each affected product, click <b>Submit &gt; Verify Your Product</b>  Select <b>Request Pricing Instructions from Multiple Service Providers</b> to compare costs  Download the Excel template and send it to multiple TIC providers for batch quotes</p> <p><b>Important Tips:</b></p> <p>Create your Test Request Form (TRF) well before any deadlines to ensure system processing  If you have existing test reports, submit them to TIC providers for verification rather than full retesting  All products remain available for sale during the TIC verification process once you’ve initiated it</p>
<p>Our manufacturer has GMP certificate from Ayush Haryana, that is valid or not?</p>	<p><b>Your GMP certificate from Ayush Haryana is likely NOT valid for Amazon’s dietary supplement requirements .</b></p> <p>Here’s why:</p> <p><b>Amazon’s Accepted GMP Programs</b> include but are not limited to:</p> <ul style="list-style-type: none"> <li>Eurofins GMP</li> <li>NSF/ANSI 455-2</li> <li>229 GMP</li> <li>UL GMP</li> <li>USP GMP</li> <li>SAI Global</li> <li>SGS</li> <li>Intertek</li> <li>TGA (Australian Therapeutic Goods Administration)</li> </ul>

	<p>SQF Dietary Supplements Food Safety Code GFSI (Global Food Safety Initiative) SSCI</p> <p><b>Critical Requirements :</b></p> <p>GMP certification must be performed by an <b>accredited third-party</b> <b>Private audits, first-party audits, consulting audits, FDA inspections, and ISO standards will not be accepted</b> The GMP certificate must be <b>in good standing and cannot be expired</b></p> <p><b>What This Means for You:</b> Since Ayush Haryana (Ministry of AYUSH, Government of India) is not listed among Amazon’s accepted GMP programs, your certificate would likely not meet Amazon’s compliance requirements for dietary supplements.</p> <p><b>Next Steps:</b> You’ll need to obtain GMP certification from one of Amazon’s approved programs listed above Work with Amazon-approved third-party testing organizations to validate your GMP certificates Consider the Compliance Fast Track program for streamlined validation</p>
<p>Will the TIC certification / lab testing be done while creating the shipment or while creating the listing and as you tell us that you will accept only amazon partner TIC so their testing documents will come in handy to us while sending the goods to USA fba warehouse</p>	<p><b>TIC testing is required AFTER your listing is created and flagged for compliance</b> , not during shipment creation. Here’s the timeline:</p> <p><b>1. Listing Creation Phase:</b> You can create your dietary supplement listings normally Products can initially be sold while compliance review is pending</p> <p><b>2. Compliance Notification Phase:</b> Amazon will flag your products for compliance review You’ll receive notifications through your <b>AHD</b> <b>You typically receive 90 days notice</b> to complete compliance requirements</p> <p><b>3. Testing Initiation:</b> You must work with <b>Amazon-approved TIC providers only</b> Create a TRF (Test Request Form) through your Account Health dashboard Send samples or existing test documents to your chosen TIC provider</p> <p><b>Regarding Your FBA Shipments</b>Your TIC testing documents will be very helpful for FBA shipments to the USA because:</p> <p><b>Products remain sellable during TIC verification</b> - If you’ve initiated the TIC process, your products can continue selling while testing is ongoing <b>TIC providers submit results directly to Amazon</b> - This streamlines the compliance process <b>Once verified, no further action needed</b> - Your products will be eligible for sale <b>Key Points About Amazon Partner TIC Testing</b>You must use <b>Amazon-approved TIC providers</b> - The approved provider list is updated monthly in Seller Central <b>Existing test reports can be submitted for verification</b> - This can reduce costs by approximately 96% compared to full testing <b>You cannot proactively submit compliance documentation</b> - You must wait until products are flagged <b>Recommended Action Plan</b>Create your listings and start your FBA shipments <b>Monitor your AHD dashboard</b> for flagged products <b>When notified</b>, immediately initiate TIC testing to avoid any sales interruption <b>Use the <a href="#">Service Provider Network</a></b> to find approved TIC providers</p>
<p>How we can submit those reports because in compliance portal we dont have option to submit certificate? also do we have to pay for it or not ?</p>	<p><b>You cannot submit reports directly to Amazon anymore</b> . Here’s the correct process:</p> <p><b>Step-by-Step Submission Process:</b></p>

	<p><b>Wait for Amazon notification</b> - You cannot proactively submit documents. You must wait until your products are flagged for compliance review</p> <p><b>Access your compliance Account health dashboard:</b></p> <p>Go to <b>Account Status &gt; Policy Compliance &gt; Food and Product Safety Issues</b></p> <p>Click <b>“Submit”</b> for the flagged product</p> <p><b>Select “Verify Your Product”</b> and choose an Amazon-approved TIC provider</p> <p><b>Create a TRF (Test Request Form)</b> through the system</p> <p><b>Submit your documents to the TIC provider</b> (not to Amazon directly)</p> <p><b>The TIC provider submits results directly to Amazon</b> on your behalf</p> <p><b>Payment Requirements</b>Yes, you must pay for TIC testing/verification . Here are the key payment details:</p> <p><b>Cost Structure:</b></p> <p><b>Document verification is significantly cheaper</b> - If you already have valid test reports from ISO17025 laboratories, verification costs can be <b>reduced by approximately 96%</b> compared to full testing</p> <p><b>Full testing costs more</b> - New product testing will cost significantly more than document verification</p> <p><b>You are responsible for all costs</b> associated with testing or verification</p> <p><b>Payment Process:</b></p> <p><b>Get quotes from multiple TIC providers</b> to compare prices</p> <p><b>Pay the TIC provider directly</b> (not Amazon)</p> <p><b>Payment must be completed before the compliance deadline</b></p> <p><b>Important Timeline Requirements, before the compliance deadline, you must:</b></p> <p>Create and submit the TRF (Test Request Form)</p> <p><b>Complete payment to the TIC provider</b></p> <p>Send product samples OR existing test reports to the TIC provider</p>
<p>For Single herb product is 21 CFR part 111 compulsory or 21 CFR part 117 sufficient. Eurofins our TIC says we need 21 CFR part 111 whereas we have part 117 ?</p>	<p><b>For single herb dietary supplement products, 21 CFR Part 111 is typically required, not Part 117 .</b> Eurofins is correct in their assessment.</p>
<p>Having a question there is europhins branch in India, and amazon shows europe branch so can we select near by branch if in india?</p>	<p><b>You can choose any participating laboratory from Amazon’s approved network</b> , regardless of their specific branch location. The key requirement is that the laboratory must be accredited and understand Amazon’s specific testing requirements.</p> <p><b>Regarding Eurofins branches:</b></p> <p><b>Geographic flexibility:</b> Amazon’s Lab Central Program allows you to <b>choose any participating laboratory</b> to test your products . You’re not restricted to selecting a lab based on your location or the nearest branch.</p> <p><b>Eurofins availability:</b> Eurofins is listed as an approved third-party testing provider in Amazon’s partner network , so you can work with them for compliance testing.</p> <p><b>Branch selection:</b> If there’s a Eurofins branch in India that can provide the required testing services, you should be able to use that facility even if Amazon’s system initially shows the Europe branch. The important factor is that the lab can meet Amazon’s testing standards and requirements.</p> <p><b>What you should do:</b></p> <p><b>Contact Eurofins directly</b> to confirm which of their branches can handle your specific product testing requirements</p> <p><b>Access the <a href="#">Service Provider Network</a></b> in Seller Central to connect with approved labs</p> <p><b>Verify testing capabilities</b> - ensure the chosen branch can test your specific product category according to Amazon’s standards</p> <p><b>Important notes:</b></p> <p>You’ll need to <b>enter into separate contracts</b> with the chosen lab</p>

	<p><b>Pay all testing costs directly</b> to the laboratory The lab will <b>submit test reports directly to Amazon</b></p>
What GMP certificate are acceptable by these certification labs?	<p>Accepted GMP programs include but are not limited to the following: Eurofins GMP, NSF/ANSI 455-2, 229 GMP, UL GMP, USP GMP, SAI Global, SGS, Intertek, TGA, SQF Dietary Supplements Food Safety Code, GFSI, and SSCI.</p> <p>GMP must be performed by an accredited third-party TIC organization which Amazon works with. Private audits, first-party audits, consulting audits, FDA inspections, and ISO standards will not be accepted. The GMP certificate must be in good standing and cannot be expired.</p>
By Single herb powders I mean Ashwagandha, Triphala, Ginger, Haldi and others. If 21 CFR part 117 is ok we can submit the certificate. Please confirm if 21 CFR 117 is good for these powders?	<p>21 CFR Part 117 is NOT acceptable for your single herb powders (Ashwagandha, Triphala, Ginger, Haldi) when sold as dietary supplements on Amazon. You must have 21 CFR Part 111 certification.</p>
My manufacturer is having 21CFR part 1, So it will work or it is mandatory to have part 111?	<p>please initiate a test request form (TRF) for impacted ASINs to the third-party TIC organization of your choice. You can provide this information directly to the third-party TIC organization chosen to conduct testing to verify if it meets Amazon policy.</p>
If any of the manufacturer fails in Audit do the listing will deactivate permanently?	<p><b>What happens when a manufacturer fails an audit:</b></p> <p><b>Temporary listing suspension</b> - Your products may be temporarily removed from sale until compliance is restored</p> <p><b>Documentation requirements</b> - You'll need to provide new valid testing documentation from an approved facility</p> <p><b>90-day notification</b> - Amazon will notify you 90 days before your compliance approval expires or when additional testing is required</p>
If I have a product before listing that product how will I know that these are the documents I need from the manufacturer or from TIC organisations or the documents I need for customs.	<p>Once you have initiated a test request, you will receive an email notification within 24-48 hrs from the chosen third-party, TIC organization.</p> <p>TIC organization will confirm on the requirements to you directly.</p>
After getting valid GMP, is this necessary to perform product testing? If yes then please confirm all the testing have been done in India itself?	<p>Please initiate a test request form (TRF) for impacted ASINs to the third-party TIC organization of your choice. If you already have the testing documents, you can provide this information directly to the third-party TIC organization chosen to conduct testing to verify if it meets Amazon policy.</p>
What is the price of TIC?	<p>The cost price varies from each TIC organization and respective testing required as per your product scope, you can request information quote by downloading the template on AHD or create a test request form to TIC organization of your choice to know the complete details.</p>
After CFR111, we have to go for a lab test for all products?	<p><b>Yes, you still need lab testing even after cGMP certification</b> . Here's why:</p> <p><b>cGMP certification and lab testing serve different purposes:</b></p> <p><b>cGMP (21 CFR 111)</b> - Certifies your <b>manufacturing facility and processes</b> meet FDA standards</p> <p><b>Lab testing</b> - Verifies your <b>actual products</b> meet safety and content requirements</p>
From where I will get valid GMP, which testings have to be done in India itself?	<p><b>Where to get valid GMP certification:</b></p> <p><b>Accepted GMP programs include :</b></p> <p><b>Eurofins GMP</b> <b>NSF/ANSI 455-2</b></p>

	<p><b>229 GMP</b>  <b>UL GMP</b>  <b>USP GMP</b>  <b>SAI Global</b>  <b>SGS</b>  <b>Intertek</b>  <b>TGA</b> (Australian Therapeutic Goods Administration)  <b>SQF Dietary Supplements Food Safety Code</b>  <b>GFSI</b> (Global Food Safety Initiative)  <b>SSCI</b></p>
What if we have different batches of the 1 single product do we need to do testing multiple times ? or only when there is any change in product ?	<p><b>You generally do NOT need to test every batch of the same product .</b></p> <p><b>Retesting IS required when:</b></p> <p><b>Product design changes</b> - Any modifications to the product's design  <b>Material changes</b> - Different materials used in manufacturing  <b>Manufacturing process changes</b> - Alterations to how the product is made  <b>Annual compliance renewal</b> - Updated safety and compliance documents required annually</p> <p><b>Retesting is NOT required for:</b></p> <p><b>Different production batches</b> of the same identical product  <b>Same product, same materials, same manufacturing process</b></p>
How TIC take our product for future testing??	<p>Amazon is working with third-party, Testing, Inspection and Certification (TIC) organizations that have demonstrated success certifying against ISO 17065 accredited food and dietary supplement safety programs and have testing capabilities for active pharmaceutical ingredients (APIs).</p> <p>Please initiate a test request form (TRF) for impacted ASINs to the third-party TIC organization of your choice via AHD. The third-party TIC organization chosen will conduct testing to verify if it meets Amazon policy.</p>
Sending samples to lab for testing - whether it should be sent from India or it has to be despatched from Amazon FBA.	<p><b>You can send samples directly from India</b> - there's no requirement that samples must come from Amazon FBA inventory</p>
The Payment will be deduct from our Amazon Account or we will do it directly to them?	<p><b>You pay the testing laboratories directly</b> - payments are NOT deducted from your Amazon seller account</p>
What is the timeline of Amazon for providing all the required documents and certified our product for sale?	<p><b>Amazon's notification timeline:</b></p> <p><b>90-day advance notice</b> - Amazon will notify you 90 days before your compliance approval expires or when additional testing is required</p> <p><b>Your response timeline:</b></p> <p><b>30 days to submit disputes</b> - If you disagree with compliance requirements, you have 30 days to submit disputes</p> <p><b>Act quickly</b> - You should respond promptly to maintain your selling privileges</p>
If 30 products are there we need 30 ID?	<p><b>You need separate documentation for each distinct product</b> , but the specific ID requirements depend on how your products are structured</p>
Most of the Indian manufacturer have Indian GMP not USA one. How to get that through	<p><b>Indian GMP alone is not sufficient for Amazon</b> - you need US FDA-compliant cGMP certification from Amazon's approved list</p>
Does verification start immediately after creating a new dietary	<p><b>Verification timing depends on your product category and Amazon's detection systems:</b></p>

<p>supplement listing on Amazon.com, or does it begin after some time?</p>	<p><b>For products requiring pre-approval:</b></p> <p><b>Gated categories</b> - Some dietary supplement subcategories require approval <b>before</b> you can create listings</p> <p><b>Restricted ingredients</b> - Products with certain ingredients may trigger immediate review upon listing creation</p> <p><b>For general dietary supplements:</b></p> <p><b>Post-listing review</b> - Amazon may initiate verification after your listing goes live, not necessarily immediately</p> <p><b>Algorithm detection</b> - Amazon’s systems scan for compliance triggers like ingredient claims, health statements, or product descriptions</p> <p><b>What triggers verification:</b></p> <p><b>Specific ingredient keywords</b> - Certain botanical or supplement ingredients</p> <p><b>Health claims</b> - Any statements about health benefits or effects</p> <p><b>Customer complaints</b> - Reports about product safety or quality</p> <p><b>Random audits</b> - Amazon conducts periodic compliance reviews</p> <p><b>Proactive compliance strategy:</b></p> <p><b>Best practice - Get certified BEFORE listing:</b></p> <p><b>Obtain GMP certification</b> for your manufacturing facility</p> <p><b>Complete product testing</b> through approved laboratories</p> <p><b>Have documentation ready</b> before creating listings</p> <p><b>Use compliant product descriptions</b> that avoid triggering review flags</p> <p><b>Timeline considerations:</b></p> <p><b>90-day notice</b> - When verification is required, Amazon typically provides 90 days notice</p> <p><b>Immediate suspension possible</b> - Non-compliant products can be suspended quickly if safety concerns arise</p>
<p>If we complete the verification and compliance process successfully, will it need to be repeated periodically — such as annually or semi-annually — or is it a one-time requirement?</p>	<p><b>Compliance is NOT a one-time requirement</b> - you must maintain ongoing compliance with periodic renewals .</p> <p><b>Required periodic renewals:</b></p> <p><b>Annual requirements:</b></p> <p><b>Annual third-party testing verification</b> - You must verify compliance through Amazon’s approved third-party testing providers annually</p> <p><b>Updated safety and compliance documents</b> - Must be provided annually to maintain approval</p>
<p>By Single herb powders I mean Ashwagandha, Triphala, Ginger, Haldi and others. If 21 CFR part 117 is ok we can submit the certificate. Please confirm if 21 CFR 117 is good for these powders?</p>	<p><b>For Ashwagandha, Triphala, Ginger, and Haldi (Turmeric) powders, 21 CFR Part 117 is NOT sufficient for Amazon’s dietary supplement compliance requirements. You need 21 CFR Part 111</b></p>
<p>Dry Roasted Seeds comes in this category or not?</p>	<p>Dry roasted seeds are generally classified as <b>conventional food (a snack or food ingredient)</b> rather than dietary supplements.</p>
<p>Can we sell dry roasted seeds ?</p>	<p>Yes. You can sell dry roasted seeds.</p>
<p>I have multiple sizes of the same product ie I have 6 asin with the same product - will I need to get each SIZE tested ?</p>	<p><b>You typically need separate testing for each ASIN, but there may be some efficiencies available</b> depending on your specific situation .</p> <p><b>General Rule - Each ASIN Requires Compliance:Amazon’s requirement:</b></p> <p><b>Each ASIN needs individual compliance verification</b> - Different package sizes create separate ASINs that each require compliance documentation</p> <p><b>Separate submissions</b> - Each ASIN must be submitted individually through approved providers</p>

<p>you have any team which guide to me how to start process which document we have need?</p>	<p><b>Amazon doesn't provide direct one-on-one consultation teams</b>, but they do offer comprehensive support resources and approved partners who can guide you through the entire process.</p> <p><b>Amazon's Official Support Resources:</b><b>Service Provider Network</b> - Your Primary Resource  <b>Direct access to approved testing and certification providers</b> who specialize in Amazon compliance  <b>End-to-end guidance</b> from document requirements to listing creation  <b>Expert consultation</b> on compliance requirements specific to your products  <b>Educational Resources Available:</b></p> <p><b>"Dietary Supplement Policy and Compliance" training course</b>  <b>Video tutorials</b> explaining step-by-step processes  <b>Comprehensive help documentation</b> with detailed requirements</p>
<p>Will the sample be taken from USA warehouse only or we can add UK, germany or india etc pick location as well ?</p>	<p><b>Sample collection is typically limited to your primary marketplace location</b> - the information indicates that testing must be conducted through Amazon's approved third-party testing providers, but doesn't specify multiple international warehouse sampling options</p>
<p>snacks products also required any testing gor usa</p>	<p><b>For most snack products, Amazon does NOT require the same extensive testing as dietary supplements</b></p>
<p>Will this information be available on Seller Central for further review?</p>	<p>Refer to the help page <a href="https://sellercentral.amazon.com/help/hub/reference/G55N3JF2WQ57RVNE">https://sellercentral.amazon.com/help/hub/reference/G55N3JF2WQ57RVNE</a></p>
<p>Will Indian GMP certificate obtained from central govenment equivalent to 21 CFR GMP?</p>	<p><b>Indian government-issued GMP certificates may be acceptable, but they must meet specific equivalency requirements.</b></p> <p><b>Amazon's GMP Equivalency Requirements: What Amazon accepts:</b></p> <p>21 CFR 111/117 or equivalent - Amazon specifically states they accept equivalent GMP programs  Accepted GMP programs include Eurofins GMP, NSF/ANSI 455-2, 229 GMP, UL GMP, USP GMP, SAI Global, SGS, Intertek, TGA, SQF Dietary Supplements Food Safety Code, GFSI, and SSCI</p> <p><b>Critical requirements for any GMP certificate:</b></p> <p>Accredited third-party certification - Must be performed by an accredited third-party organization  Current and valid - Certificate must be in good standing and not expired  Not accepted: Private audits, first-party audits, consulting audits, FDA inspections, and ISO standards alone</p>
<p>We sell herbal powders, but API test has been requested by the TIC, can we appeal that?</p>	<p><b>Yes, you can appeal API test requests from TIC.</b> Here's what you need to know:</p> <p><b>Appeal Process for TIC Requests</b><b>You have two main options when you receive a TIC notification:</b></p> <p><b>Verify Your Product</b> - Work with an approved TIC service provider to test your products  <b>Appeal Request</b> - If you believe the requirement doesn't apply to your products</p> <p><b>How to Submit an Appeal</b><b>For Account Health Dashboard:</b></p> <p>Go to <b>Performance</b> → <b>Account Health</b>  Under <b>Policy Compliance</b>, click <b>Food and Product Safety Issues</b>  Find your product and click <b>Submit</b>  Select <b>Appeal Request</b>  Choose the reason for appeal from the dropdown menu  Enter detailed comments explaining why you believe the requirement doesn't apply  Click <b>Submit</b></p>
<p>does a 3rd party packaging company have to be GMP compliant if the</p>	<p>For products where testing has already been conducted by an ISO 17025 accredited lab (including in-house labs), please initiate a test request form (TRF) for impacted ASINs to the third-party TIC organization of your</p>

<p>manufacturer already has that certification?</p>	<p>choice. You can provide this information directly to the third-party TIC organization chosen to conduct testing to verify if it meets Amazon policy.</p>
<p>If we want to add some of the listing to be approved from TIC without amazon marking how can we do that?</p>	<p>Yes, you can proactively submit products for compliance approval through Amazon’s approved TIC providers without waiting for Amazon to flag them. This is actually the recommended best practice approach.</p>
<p>We already have a test reports for our products, this will be eligible for these dietary products</p>	<p>For products where testing has already been conducted by an ISO 17025 accredited lab (including in-house labs), please initiate a test request form (TRF) for impacted ASINs to the third-party TIC organization of your choice. You can provide this information directly to the third-party TIC organization chosen to conduct testing to verify if it meets Amazon policy.</p>
<p>you have any team which guide to me how to start process which document we have need how to create listing for that particuler product also how will we design the label?</p>	<p><b>Amazon does provide extensive guidance and support resources</b> for dietary supplement compliance, though they don’t offer direct one-on-one consultation teams. Here’s what’s available:</p> <p><b>Available Support Resources:</b></p> <p><b>1. Service Provider Network</b></p> <p><b>Direct access to approved testing and certification providers</b> who can guide you through the entire process  <b>End-to-end support</b> from document requirements to listing creation  <b>Expert guidance</b> on compliance requirements specific to your products</p> <p><b>2. Educational Resources:</b></p> <p><b>Online training courses</b> - “Dietary Supplement Policy and Compliance”  <b>Video tutorials</b> explaining step-by-step processes  <b>Comprehensive help documentation</b> with detailed requirements</p>
<p>will productst still be available during testing time?</p>	<p><b>Product availability during testing depends on when the compliance review is initiated:</b></p> <p><b>If testing is done BEFORE listing creation (recommended approach):</b></p> <p><b>Products remain available</b> - No interruption to sales since compliance is completed proactively  <b>Smooth listing process</b> - Products can be listed normally once all documentation is approved</p> <p><b>If Amazon initiates compliance review AFTER listing:</b></p> <p><b>Products may be suspended</b> - Amazon can temporarily remove products from sale during the verification process  <b>Detail pages may remain visible</b> but with “Currently unavailable” status  <b>Sales are halted</b> until compliance is verified and approved</p>
<p>Do we need to take TIC for all or for one sku?</p>	<p><b>You need separate compliance verification for each unique product formulation</b> , but there are some efficiencies available:</p> <p><b>Individual SKU Requirements: Each unique formulation needs separate testing:</b>  <b>Different ingredient combinations</b> = separate testing required  <b>Different potencies/concentrations</b> = separate testing required  <b>Different package sizes of same formulation</b> = typically separate ASINs but may share some testing data</p> <p><b>Shared Certifications:What can be shared across multiple SKUs:</b>  <b>GMP certification</b> - One facility certification covers all products manufactured at that location  <b>Manufacturing process documentation</b> - If using same processes and quality systems</p>
<p>We already have a test reports for our products, this will be eligible for these dietary products right for nutritonal information we have to do the lab</p>	<p><b>Yes, existing test reports CAN be used for Amazon compliance</b> - but they must meet specific requirements and go through Amazon’s approved verification process. You can submit the TRs to TIC and check whether its acceptable.</p> <p><b>Key Requirements for Existing Test Reports:</b></p>

<p>testing at first then we have to do lab testing again for amazon complinces</p>	<p><b>Laboratory accreditation:</b>  <b>ISO 17025 accredited laboratories</b> - Your existing tests must be from ISO 17025 accredited labs (including in-house labs)  <b>Current and valid</b> - Test reports must not be expired and meet current standards</p>
<p>Will we be required to perform this testing and certification every year.,? HMP certification is \$12,000.00</p>	<p><b>Yes, ongoing compliance is required annually</b> - but the costs may be lower than your initial certification .  <b>Annual Requirements: What must be renewed annually:</b>  <b>Third-party testing verification</b> - Annual verification through Amazon’s approved testing providers is required  <b>Updated safety and compliance documents</b> - Must be provided annually to maintain approval  <b>GMP certification renewal timeline:</b>  <b>Certificate validity periods</b> - GMP certificates typically last 1-3 years depending on the certification body  <b>Renewal audits</b> - Your facility will need periodic re-audits, but not necessarily every year</p>
<p>Amazon flags the sku on intervals why it cant be done at one time?</p>	<p><b>Amazon uses algorithmic detection and risk-based monitoring</b> rather than reviewing all products simultaneously for several operational and safety reasons.</p>
<p>these requirements are the ones listed by the FDA for submission for FDA approval certification so is AMazon now going to require FDA certification?</p>	<p><b>System capacity management:</b>  <b>Volume limitations</b> - Amazon processes millions of products; reviewing all simultaneously would overwhelm the system  <b>Resource allocation</b> - Compliance teams have limited capacity to review documentation  <b>Processing efficiency</b> - Staggered reviews allow for thorough evaluation of each submission  <b>Risk-based prioritization:</b>  <b>Algorithm triggers</b> - Products are flagged based on risk indicators like ingredient keywords, health claims, or customer complaints  <b>Category-specific timing</b> - Higher-risk categories (sexual enhancement, weight management) may be flagged more frequently  <b>Sales volume consideration</b> - Popular products may receive priority review  <b>What Triggers Flagging:Automatic detection factors:</b>  <b>Specific ingredient keywords</b> in product titles or descriptions  <b>Health claims or benefit statements</b> that require verification  <b>Customer safety reports</b> or complaints  <b>Regulatory changes</b> that affect product categories  <b>Random compliance audits</b> as part of ongoing monitoring  <b>Proactive Solution - Get Ahead of the System:</b>  <b>Complete compliance BEFORE listing:</b>  <b>Pre-emptive certification</b> - Work with Amazon’s <a href="#">Service Provider Network</a> to certify all products before creating listings  <b>Bulk submission</b> - Submit all 30 products for compliance review simultaneously through approved providers  <b>Avoid reactive compliance</b> - This prevents the interval flagging issue entirely  <b>Benefits of Proactive Approach:Business advantages:</b>  <b>No sales interruptions</b> - Products remain available throughout the process  <b>Predictable timeline</b> - You control when compliance happens, not Amazon’s algorithm  <b>Volume efficiencies</b> - Process all products together for potential cost savings  <b>Competitive advantage</b> - Compliant products have better search visibility  <b>How to Process All Products at Once:Through Service Provider Network:</b>  <b>Contact approved TIC providers</b> - They can process multiple products simultaneously  <b>Bulk testing arrangements</b> - Many labs offer volume discounts for multiple product testing  <b>Coordinated submission</b> - Submit all compliance documentation together  <b>Single project management</b> - Handle all 30 products as one compliance project</p>

**Important Strategy: Don't wait for Amazon to flag your products** - The interval-based system is designed for reactive compliance.

Instead:

**Take control of the timeline** by completing compliance proactively

**Process all products together** through approved providers

**Avoid the uncertainty** of not knowing when products might be flagged

**Protect your business** from unexpected sales interruptions

**Legal Disclaimer:**

*Training content and question guidance are accurate as of the event date. Amazon policies and regulatory requirements are subject to change. Sellers must stay updated with current process through official Seller Central communications. Information shared does not constitute legal advice.*

*The content shared does not guarantee resolution of compliance issues, ASIN approvals, listing reinstatements, or specific account outcomes.*