

NEVER WAIT FOR GROCERIES AGAIN

Vendor Portal

Vendor portal

Overview:

We want to build a one-stop solution for Brands where they have access to all the necessary information of the listed items on Instamart. This would be an unified platform where brands will have access to both Brand portal (Sales, Ads) and Vendor portal (Supply, Scheduling, Finance)

Modules :

- **Fulfillment Module**
 - *Purchase Orders*
 - *PO Scheduling (Warehouse appointment)*
 - *Goods Receipt Note (WIP)*
- **Inventory Module**
 - *Low Stocks*
 - *Stock on hand*
- **Finance Module**
- **Returns Module (WIP)**
 - *Purchase Returns*
 - *Return to Vendor*
- **Performance Module (WIP)**

Vendor portal : Login (Brands / Vendors)

Login flow :

Portal Link :

<https://partner.swiggy.com/instamart/login>

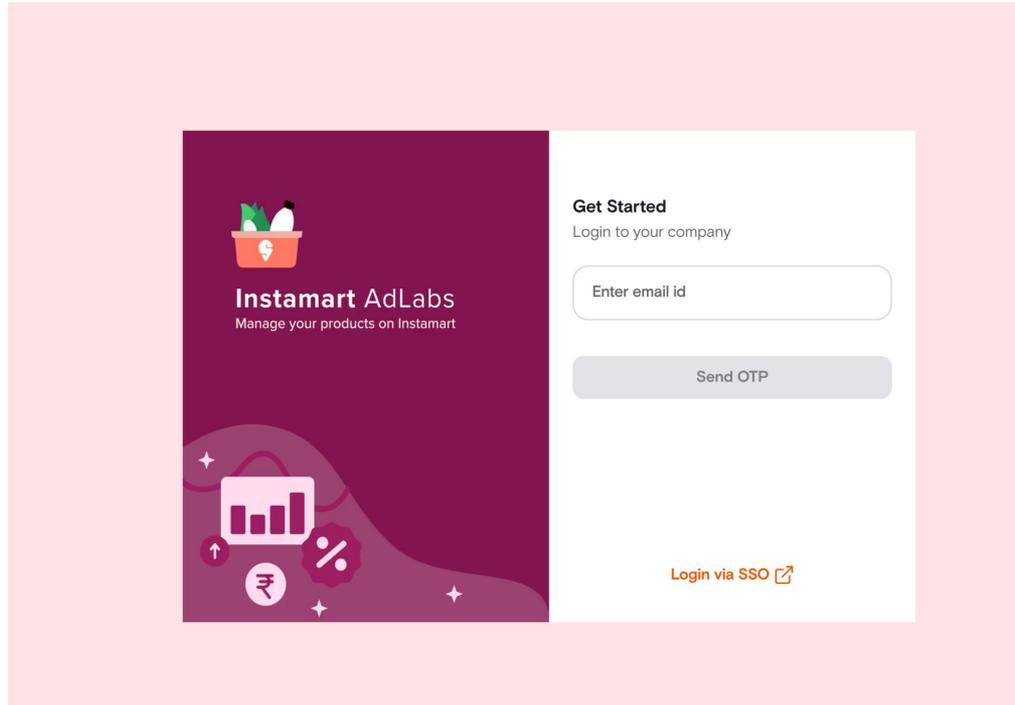
Steps :

Enter Registered Email id

Enter OTP

Reach out to Swiggy Procurement team to
get access to the portal.

Email id :



Fulfilment Module - Purchase Orders

The screenshot shows the 'Purchase Orders' section of the Swiggy Instamart seller dashboard. The left sidebar has 'Purchase Orders' highlighted. The main content area shows a 'Quick Summary' with three widgets:

- Open POs with Low Stock:** 16 POs, 43.6K Units (24.52% of Total Open Qty)
- Total Open POs:** 29 POs, 177.8K Units (Fillrate: 80.39%)
- Open PO Value:** ₹19780.7K (MoM)

Callout boxes provide detailed explanations for these metrics:

- 16 POs** - Count of OpenPOs that contain items which have very low stocks in warehouses
- 43.6 K units** - Open PO Quantity of critical items
- 24.52 %** - Out of 100 open PO quantity, 24 PO quantity is for items with low stock
- 19 POs** - Total Open POs
- 177.8 K units** - Total Open PO quantity
- Fill rate** : Fill rate of closed , short closed , expired POs for the last 30 days
- Total Open PO value**
- MoM** : Month over month % increase / decrease

Clickable widgets which filters the table below for Open POs with low stocks / Open POs

Fulfilment Module - Purchase Orders

FOR SELLER

For Brands **For Supply**

See purchase orders raised with you

Purchase Orders

Quick Summary

- Open POs with Low Stock ⊙
16 POs | 43.6K Units
24.52% of Total Open Qty
- Total Open POs ⊙
29 POs | 177.8K Units
Fillrate: 80.39%
- Open PO Value ⊙
₹19780.7K
MoM ⊙

Date range is based on PO created date ;

List of Business categories

Button to reset filters to default

Date Range: Last 30 Days

Category: All Categories

Reset Filters

All POs (41) | Open | Partially Open | Completed | Expired | Cancelled

Tabs which contain POs with different state –
Open – All 100% open POs
Partially Open - Partially Fulfilled POs
Completed, Expired , Cancelled - POs that are fulfilled, expired and cancelled

Fulfilment Module - Purchase Orders

All POs (48) | Open | Partially Open | Cancelled

Name of supplier and code

Days left for expiry

PO Value

Search by PO id

Search by Warehouse name

PO created date

POs with at least one item of low inventory

Click to see PO details

Pending quantity, Total quantity

Schedule Warehouse appointment from here

PO#	Facility Name	Vendor Name With code	Status	PO Date	Expires On	Pending Qty in Units with Status	Value	Actions to take
	DLHY GGNFC9	Test vendor	Partially Open	11-Sep-2024	23-Sep-2024 6 days left	Pending: 55,955 PO Total: 82,085	₹90,04,042	Schedule
FC5PO26061 View Details >	DLHY GGNFC5	Test vendor	Open		23-Sep-2024 6 days left	All Pending PO Total: 36,875	₹37,26,385.75	
	DLHY GGNFC9	Test vendor	Partially Open	04-Sep-2024	06-Oct-2024 19 days left	Pending: 21,335 PO Total: 74,453	₹70,29,448	Schedule
	DLHY GGNFC5	Test Vendor	Open	14-Sep-2024	26-Sep-2024 9 days left	All Pending PO Total: 17,921	₹25,77,811.25	

This PO has Items with Low Days of holding. Please prioritise this Order.

Fulfilment Module - Purchase Orders

Showing Details for PO# GGNPO30322

Status: ● Partially Open

Facility Name: DLHY GGNFC9 Order Date: 11 Sep 2024 Quantity: Pending: 55,955 Total: 82,085

Vendor Name: test vendor Expiry Date: 23 Sep 2024 6 days left Value: ₹90,04,042

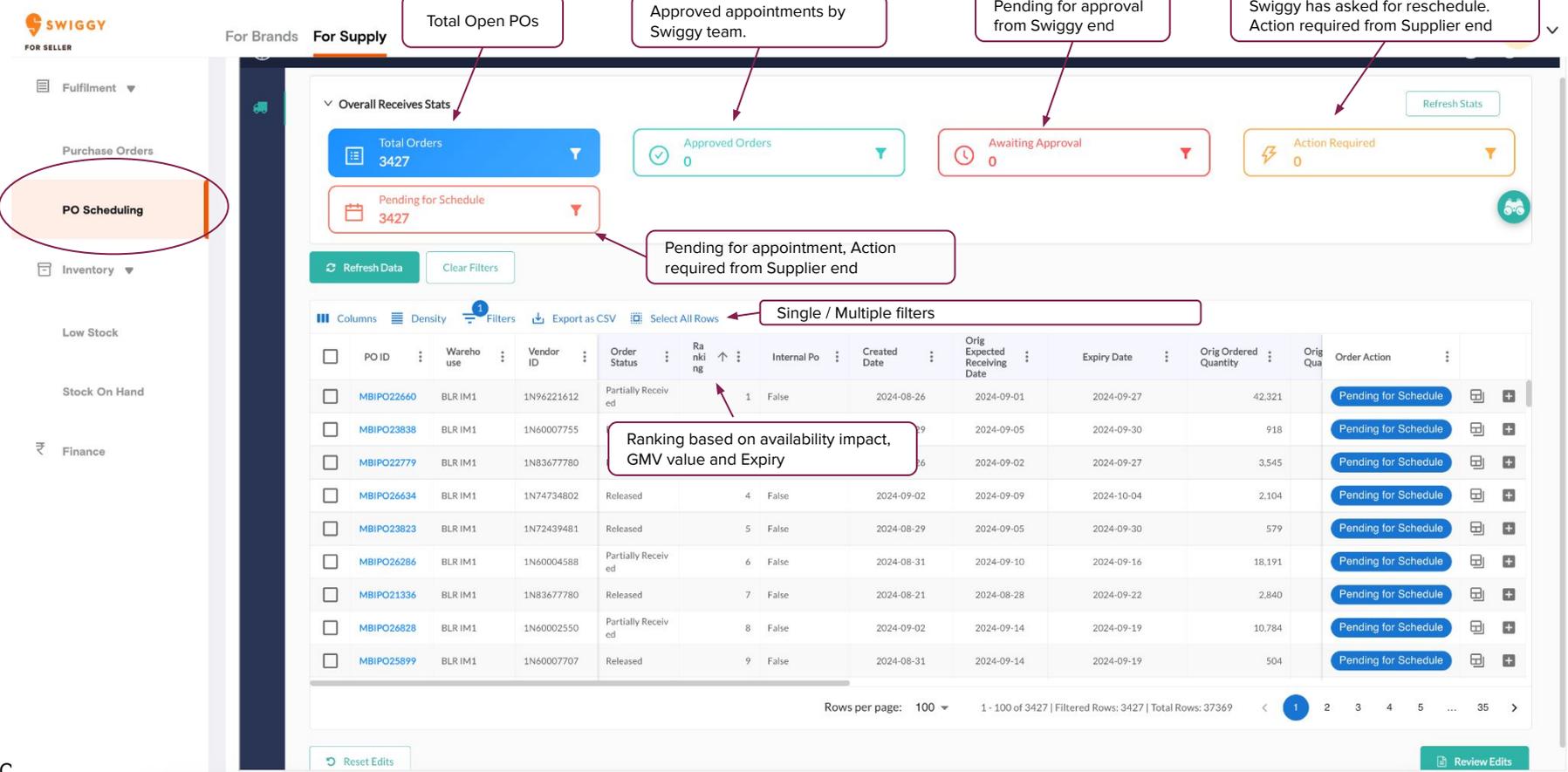
Items List View

PO details Days of holding in warehouse Pending / Fulfilled quantity at item level

Product Details	Product Category	DOH In days	Pending Qty For SKU in PO (Units)	Fulfilled Qty For SKU in PO (Units)	Total Qty For SKU in PO (Units)	Value
Item1 16989 • 150.0 ml	Bath Body and Hair, Perfumes, Deos and Talc	Stock Out 	120	0	120	₹23,798
Item2 60590 • 355.0 ml	Bath Body and Hair, Shampoo and Conditioner	Stock Out 	180	0	180	₹46,850.13
Item3 29151 • 120.0 g	Cleaning Essentials, Laundry Additives	Stock Out 	192	0	192	₹58,228.86
Item4 14742 • 17.0 pieces	Cleaning Essentials, Detergents	Stock Out 	144	0	144	₹50,908.55

Item name, Item code, UoM

Fulfilment Module - PO Scheduling



The screenshot shows the Swiggy PO Scheduling interface. On the left, a navigation menu includes Fulfilment, Purchase Orders, PO Scheduling (highlighted), Inventory, Low Stock, Stock On Hand, and Finance. The main content area is titled 'Overall Receives Stats' and contains several summary cards: Total Orders (3427), Approved Orders (0), Awaiting Approval (0), Action Required (0), and Pending for Schedule (3427). A 'Refresh Stats' button is located in the top right of this section. Below the stats is a table with columns: PO ID, Warehouse, Vendor ID, Order Status, Ranking, Internal Po, Created Date, Orig Expected Receiving Date, Expiry Date, Orig Ordered Quantity, and Order Action. The table is sorted by Ranking in ascending order. Annotations with arrows point to various elements: 'Total Open POs' points to the Total Orders card; 'Approved appointments by Swiggy team.' points to the Approved Orders card; 'Pending for approval from Swiggy end' points to the Awaiting Approval card; 'Swiggy has asked for reschedule. Action required from Supplier end' points to the Action Required card; 'Pending for appointment, Action required from Supplier end' points to the Pending for Schedule card; 'Single / Multiple filters' points to the Filters button above the table; and 'Ranking based on availability impact, GMV value and Expiry' points to the Ranking column header.

Fulfilment Module - PO Scheduling

How to book a Warehouse appointment ?

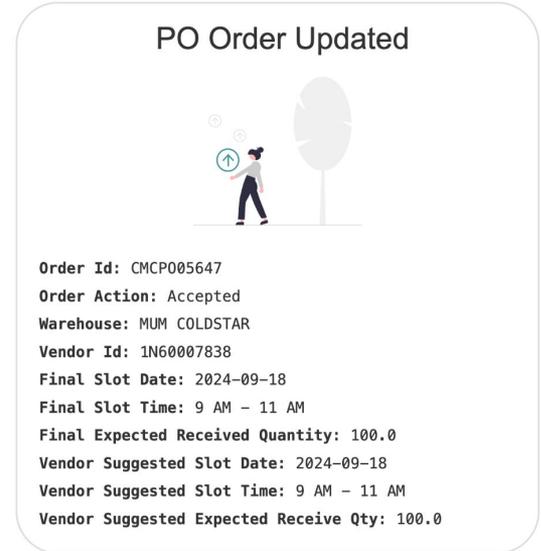
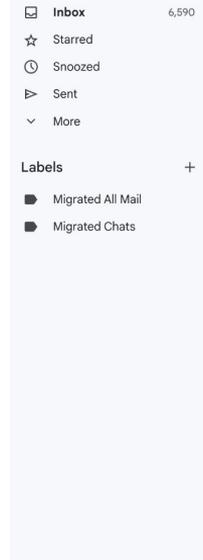
Supplier :

- Click on **Pending for schedule / Action required** button
- Select a date of delivery for PO
- Select slot (9- 11 or 11- 1 or 1 -3)
- Enter shipment quantity
- Review edits and confirm the appointment

Instamart :

- Warehouse team will approve the slot / suggest a slot based on manpower availability

For Slot request / Slot confirmation by Warehouse / Recommendation of a new slot, suppliers will receive an email with the appointment details.



Inventory Module - Low stock

The screenshot shows the 'Low Stock' section of the Swiggy inventory management interface. The dashboard is titled 'Low Inventory' and includes a 'Real Time Summary' section with four key metrics: High Risk Items (60), Low Stock Items (33), Low Stock Facilities (2), and Potential GMV Loss (₹1414.8K). Below this is a 'List Of Low Stock Facilities' table with columns for Facility Name, DOH <= 1, 1 < DOH <= 5, Potential GMV Loss, Open PO Count, and Products to Restock. Annotations with arrows point to various elements: 'Items that have less than one day inventory in warehouse' points to the High Risk Items card; 'Items that have 1-5 days stock in warehouse' points to the Low Stock Items card; 'Number of warehouses where items are at risk' points to the Low Stock Facilities card; 'Projected GMV (7 days) from the items with less than 5 days stock' points to the Potential GMV Loss card; 'Number of unique items that are < 1 day stock at each warehouse' points to the DOH <= 1 column; 'Number of unique items that have 1-5 DOH stock at each warehouse' points to the 1 < DOH <= 5 column; 'Count of Open POs for the items that are having low stock' points to the Open PO Count column; 'Click to see list of all items' points to the 'View' links; 'Search by Warehouse name' points to the search bar; and 'See all facilities' points to a link at the top left.

Real Time Summary

- High Risk Items: 60 (DOH <= 1)
- Low Stock Items: 33 (1 < DOH <= 5)
- Low Stock Facilities: 2 (1 < DOH <= 5)
- Potential GMV Loss: ₹1414.8K (16.83% of total GMV)

List Of Low Stock Facilities

Facility Name	DOH <= 1 # Unique Products	1 < DOH <= 5 # Unique Products	Potential GMV Loss Estimated for 7 days	Open PO Count For Products with DOH <= 5	Products to Restock
DLHY GGNFC5	30	22	₹3,91,714.12 (-0.18%)	11	View
DLHY GGNFC9	30	11	₹10,23,077.5 (-0.16%)	11	View

Inventory Module - Low stock

Products to Restock

Facility Name: DLHY GGNFC5

Filter By Category

Category filters

Search by Product code

Search by product

All Categories

Search by product

Reset Filter

Open PO quantity at Item level

Directly schedule WH appointment from this button

Product details

Open POs

Open Qty
For PO

Qty Avl
Facility

DOH
Facility

Actions

Item1
6064 • 6.0 kg

FC5PO27891

24

3

Stock Out

Schedule

Item2
14036 • 1.0 unit

View all 3

84

1

Stock Out

Schedule

Item3
5682 • 50.0 g

View all 3

96

1

Stock Out

Schedule

Item4
8476 • 42.0 g

View all 2

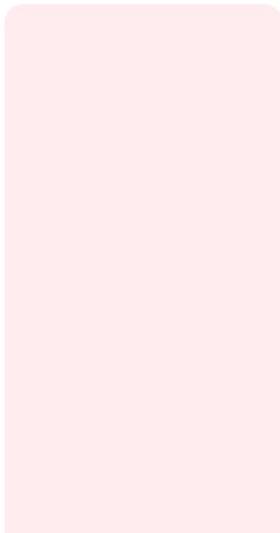
336

3

Stock Out

Schedule

Available quantity of items in the selected Warehouse - DLHY GGNFC5



Inventory Module - Low stock (View)

SWIGGY

For Brands For Supply

79049 • 120.0 g

Item1
14742 • 170 pieces

Item2
31638 • 230.0 ml

Item3
32655 • 196.0 ml

Item 4
9707 • 650.0 ml

Item5
13913 • 4.5 ml

Item6
86773 • 55.0 g

Item6
5415 • 50.0 g

View all 2

480

1

Stock Out

Schedule

View all 2

480

1

Stock Out

Schedule

View all 2

384

6

Stock Out

Schedule

View all 2

168

2

Stock Out

Schedule

FC5PO26061

132

2

Stock Out

Schedule

FC5PO26499

126

Schedule

View all 3

138

2

Stock Out

Schedule

FC5PO27891

320

7

Stock Out

Schedule

DOH <= 1
30 Items

List of items with DOH < 1

Open POs

Schedule an appointment for this PO

Inventory Module - Low stock (View)

1 < DOH <= 5
22 Items

Item1 1433 • 175.0 ml	View all 2	120	6	3 Days Left ⚠	Schedule
Item2 8940 • 190.0 ml	FC5PO27891	96	11	4 Days Left ⚠	Schedule
Item3 11238 • 4.5 g	FC5PO28248	24	7	4 Days Left ⚠	Schedule
Item 4 16970 • 650.0 ml	FC5PO26061	36	7	4 Days Left ⚠	Schedule
Item5 44364 • 200.0 ml	FC5PO27891	90			Schedule
Item6 10603 • 120.0 ml	No Open PO	0	1	5 Days Left ⚠	Plan internally / Contact Us
Item1 178478 • 11.0 g	FC5PO24642	8	1	5 Days Left ⚠	Schedule

List of items with 1-5 days stock

Open POs

Schedule an appointment for this PO

Inventory Module - Low stock (Open POs)

Products to Restock

Facility Name: DLHY GGNFC5

Show 3 PO(s) for Item1

Open POs for item 1

Stock Out 

Days of holding at item level

Days of holding at item level

PO# FC5PO25182 PO# FC5PO28248 PO# FC5PO26646

Product Details	Product Category	DOH In days	Pending Qty For SKU in PO (Units)	Fulfilled Qty For SKU in PO (Units)	Total Qty For SKU in PO (Units)	Value
Item1 14036 • 1.0 unit	Makeup, Eye Makeup	1 Day Left 	12	24	36	₹3,371.13
Item2 42479 • 17.0 g	Makeup, Lip Makeup	15 Days Left	30	0	30	₹6,389.1
Item3 11238 • 4.5 g	Makeup, Lip Makeup	29 Days Left	0	24	24	₹3,269.77
Item 4 660237 • 9.0 g	G Makeup, Face Makeup	60 Days Left	4	24	28	₹14,279.69
Item5 13921 • 4.5 ml	Makeup, Eye Makeup	545 Days Left	6	0	6	₹2,838

PO items list

Already Fulfilled quantity at item level

Inventory Module - Stock on Hand

SWIGGY FOR SELLER

For Brands **For Supply**

See all Products and their S

Stock on hand

Real Time Summary

- High Risk Items **60** (DOH <= 1)
- Low Stock Items **33** (1 < DOH <= 5)
- Total Inventory Count **227402** (MoM 99.22% ↑)
- Total Inventory Value **₹38381.9K** (MoM 99.22% ↑)

Stock On Hand (highlighted in red circle)

Detailed View

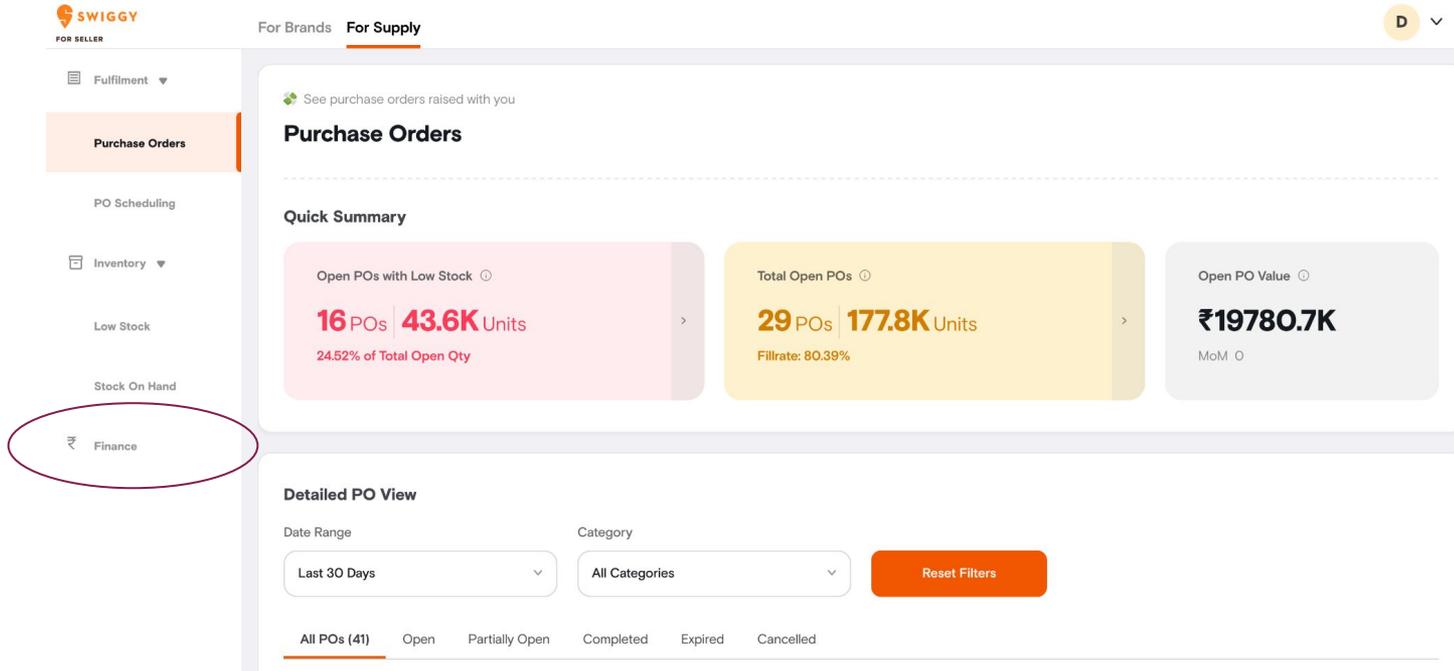
Category: All Categories

Search by Item code

Quantity available in warehouse

Open PO quantity at item level

Facility Name	Product Details	Qty Avl In Units	DOH Facility	Open POs	Open PO Qty In Units
DLHY GGNFC5	Item1 9718 • 15 kg	1	Stock Out	FC5PO27891	160
DLHY GGNFC5	Item2 18562 • 750.0 ml	2	Stock Out	View all 2	72
DLHY GGNFC9	Item3 6063 • 6.0 kg	8	Stock Out	GGNPO30709	130



The screenshot shows the Swiggy Seller interface for the Finance module. The left sidebar contains navigation options: Fulfilment, Purchase Orders (highlighted), PO Scheduling, Inventory, Low Stock, Stock On Hand, and Finance (circled in red). The main content area is titled 'Purchase Orders' and includes a 'Quick Summary' section with three cards: 'Open POs with Low Stock' (16 POs, 43.6K Units, 24.52% of Total Open Qty), 'Total Open POs' (29 POs, 177.8K Units, Fillrate: 80.39%), and 'Open PO Value' (₹19780.7K, MoM). Below this is a 'Detailed PO View' section with filters for Date Range (Last 30 Days) and Category (All Categories), a 'Reset Filters' button, and a list of PO statuses: All POs (41), Open, Partially Open, Completed, Expired, and Cancelled.

SWIGGY FOR SELLER

For Brands For Supply

Fulfilment

Purchase Orders

PO Scheduling

Inventory

Low Stock

Stock On Hand

₹ Finance

See purchase orders raised with you

Purchase Orders

Quick Summary

- Open POs with Low Stock ⓘ
16 POs | **43.6K Units**
24.52% of Total Open Qty
- Total Open POs ⓘ
29 POs | **177.8K Units**
Fillrate: 80.39%
- Open PO Value ⓘ
₹19780.7K
MoM ⓘ

Detailed PO View

Date Range: Last 30 Days
Category: All Categories
Reset Filters

All POs (41) | Open | Partially Open | Completed | Expired | Cancelled

Finance Module

Vendor Portal

 daniel.belteshazzar 

 Ledger Summary 

 Monthly Summary

 Yearly Summary

 Invoice Report

 Payment Report

 Payment Adjustment Invoice ...

 Debit Note Report

 AR Invoices Report

 Collection adjustment at AR I...

 FAQ

 Ledger Reconciliation

 Reconciliation Request

Monthly Summary

 [Zoho Sheet View](#) 

Organization Name: Vendor Name: Vendor Code: GSTIN: PAN: Month:

	Organization Name	Vendor Name	Vendor Code	GSTIN	PAN	Opening Balance (a)	Invoices recorded (b)	Debit notes recorded (c)	Other adjustments * (d)	TDS Deduction (e)	Net pa
1			SV-00449	19AAACW0012H1ZR	AAACW0012H	0.00		0.00	0.00		
2			SV-00448	08AAACW0012H1ZU	AAACW0012H	0.00		0.00	0.00		
3			SV-00381	24AAECB7398D1ZM	AAECB7398D	0.00		0.00	0.00		
4			SV-00260	07AAECB7398D1ZI	AAECB7398D	0.00		0.00	0.00		
5			SV-00022	29AAACW0012H1ZQ	AAACW0012H	0.00		0.00	0.00		
6			SLPL0450	27AAIFN2740A1ZO	AAIFN2740A	0.00		0.00	0.00		
7			SLPL0401	08ADCPK0773F2ZQ	ADCPK0773F	0.00		0.00	0.00		
8			SLPL0400	29AAPFV0841D1Z1	AAPFV0841D	0.00		0.00	0.00		
9			SLPL0399	08ADCPK0774C1ZW	ADCPK0774C	0.00		0.00	0.00		
10			SLPL0367	27AADCE2474Q1Z4	AADCE2474Q	0.00		0.00	0.00		
11			SLPL0312	09AAACN3524H2ZL	AAACN3524H	0.00		0.00	0.00		
12			SLPL0308	33AASHM4121J1Z4	AASHM4121J	0.00		0.00	0.00		
13			SLPL0272	27AEYPC0R11P1Z3	AEYPC0R11P	0.00		0.00	0.00		

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* Represents set off of receivables balance against payable.

** Represents receivables on account of marketing services, visibility and sampling charges.

For any portal related queries, please email us at - portal@scootsy.com

Here's the Gform link: [Vendor Portal Access | Instamart](#)

Thank you!